



iSafety Integrated Emergency Management System

iSafety manages and facilitates the daily operations and decision-making, offering at every moment the best response options to each situation, assisting the operators and providing real time information

Towards Operational Coordination

Operational coordination between law enforcement and emergency agencies facilitates:

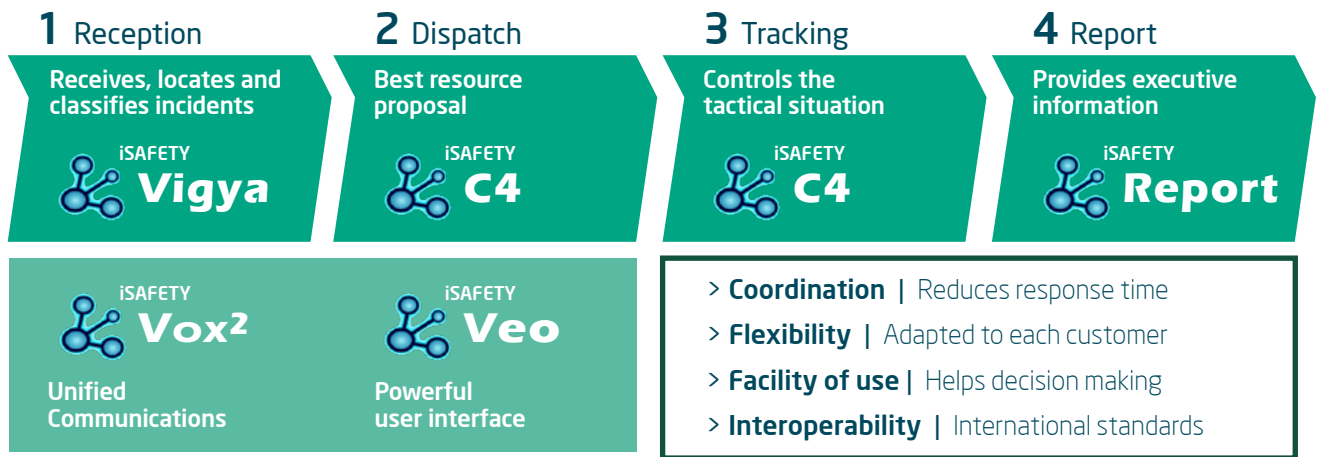
- An immediate, coordinated and quality response to citizens.
- The optimized use of human and material resources.
- Consolidated executive information.
- Planning and preventive policies.

iSafety is a modular software application to manage Incident Reception, Dispatch and Tracking, Communications and Reports.

iSafety offers specific Solutions for each organization: 112-911 Centers, Police, Fire Fighters, Medical Emergencies, Civil Protection, Infrastructures Management...

Daily incidents
+ emergencies and crisis
+ scheduled events

The emergency management cycle



Key features

Multi-agency coordination and multi-center support

- Activation / Action procedures.
- Administration system.
- Real mode, simulation and training.
- Hearing impaired assistance.
- Supervisor post.
- Multi-language.

Emergency and crisis management

- Definition of emergency area.
- Avalanche of incoming calls.
- Management of massive warnings.
- Specific work channel.
- Information dispatch.

Latest IT standards

- Platform independence.
- Integration: AVL, GIS, Telephony.
- Open Standards / SOA.
- Security and confidentiality.
- Optimizes communications' use.
- Mobile application.

Other features

- Duplicates control.
- Work Areas.
- Resources Management.
- Task Scheduling.
- Configurable Alerts.
- Early warning networks.



Indra's proven experience

Indra is a global company with a wide experience providing integrated security solutions, among of which several Integrated Emergency Management Systems have been implemented in major cities.

- Madrid Security and Emergency Integrated Center (CISEM).
- Unified Command and Control Center for the City of Buenos Aires (CUCC).

- Emergency Response Coordination Center for the European Union (ERCC).
- Integrated Military Emergency Management System (SIMGE).
- Spanish National Police. Madrid 091 Emergency Management System.
- Firefighter Corps in Generalitat de Catalunya. Incident Management System.
- Urban Security and Citizen Assistance Unified System, Torrejón de Ardoz Police.



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